

FACTORS AFFECTING QUALITY OF NURSING CARE IN THE PAEDIATRIC UNITS OF THE VHEMBE DISTRICT IN LIMPOPO PROVINCE, SOUTH AFRICA

BY

Mundalamo Rebecca Nditsheni

A dissertation submitted in fulfilment of the requirements of Magister Curationis degree

Department of Advanced Nursing Science

School of Health Sciences

University of Venda

Thohoyandou, Limpopo

South Africa

Supervisor: Dr N.J. Ramakuela

Co-Supervisor: Dr N.D. Ndou

2016

UNIVEN LIBRARY

Library Item : 20161842



ABSTRACT

Introduction

In most sub-Saharan countries and other developing parts of the world, children who are admitted to the health institutions receive sub-standard care. This has resulted in increased infant and child mortality rates that could be avoided if factors affecting the quality of nursing care could be identified.

Purpose

The purpose of the study was to explore and describe factors affecting quality nursing care in paediatric units of the Vhembe District in the Limpopo Province, South Africa.

Method

A qualitative approach, explorative, descriptive, and contextual design was used. The population comprised of all care givers of children admitted to Paediatric units for seven days and above, and all nurses working in Paediatric units for over one year. Non-probability purposive sampling was used to select participants and hospitals for the study. Data collection was done using unstructured individual interviews. Data was analysed qualitatively using Tesch's eight steps. Ethical considerations and measures to ensure trustworthiness were observed.

Results

The results of the study were identified, clustered into themes and sub-themes and discussed. Recommendations were made for the Department of Health, institutions and paediatric units.

Keywords

Factors, Quality Nursing Care, Paediatric units

